

GUEST INFORMATION

Hello and welcome to Batemans Bay Marina Resort. Thank you for choosing to stay with us. We hope you will have a fantastic time! Please be mindful of others and keep your noise down after 10pm. The following information may answer some of your questions...

RECEPTION OPENING HOURS

Hours will vary between seasons (extended during summer) and are subject to change at any time.

MONDAY - THURSDAY: 9am to 5pm

FRIDAY: 9am to 7pm

SATURDAY: 9am to 6pm **SUNDAY:** 9am to 5pm

CHECK-IN & CHECK-OUT TIMES

Guests can check-in from **3pm** until close of business. After-hours check-ins can be pre-arranged. **CHECK-OUT TIME IS STRICTLY 10AM. Charges apply for late check-outs.**

VISITORS

All visitors will need to register at Reception on arrival prior to entering the park. Additional day use charges may apply.

PARKING & SPEED LIMITS

Free onsite parking is limited to **one car** per boom-gate access code. **Additional onsite parking is available @ \$10.00 per car/boat per visit.** Cars can be parked in the visitor & overflow parking area at no charge. **All roads are shared walkways. Please keep your speed to under 10km/h.**

SMOKING

Smoking is **NOT** permitted in any accommodation or common areas. **A \$175.00 cleaning fee will be charged if guests are found to have been smoking in park accommodation.**

UNAUTHORISED ACTIVITIES

Anti-social behaviour, illegal drug use, excessive use of alcohol, undue mess around site, unregistered vehicles, undue noise, acts of violence, driving lessons and conducting business onsite are **prohibited** from occurring on the property. Failure to comply with any of the above, including any damage caused to the property may result in eviction from the property.

RISK WARNING

The park owner and operator warn all persons who engage in any recreational activities within these premises, that the pursuit of any such recreational activity may result in harm or personal injury. All persons who engage in such recreational activity accept that there are obvious and inherent risks from such activity, therefore, such recreational activity is undertaken **at their own risk.**

CHILDREN

Children are the responsibility of their parent or guardian. We kindly ask that children under 12 have an **accompanying** parent or guardian 18+ when using all amenities, the pool and playground areas.

WIFI

Complimentary WiFi is available.

Network name: BB_Resort_Guest

No password required

BICYCLES / SKATEBOARDS / SCOOTERS / GO-KARTS

Permitted during **daylight hours only. Helmets MUST be worn at all times.** All roads are shared with vehicles and pedestrians. Please ride with care.

PEDAL KART & BIKE HIRE

Available to hire between 9am-4pm daily. Charges apply. A Conditions of Hire form must be completed and signed by a parent or guardian 18+ **prior to use. Helmets MUST be worn at all times** and are available from Reception.

MINI GOLF

Open between 9am-4pm daily. Charges apply. Equipment is available from Reception.

SPORTING EQUIPMENT

Tennis racquets/balls, bocce sets, basketballs, beach volleyballs, pool cues/balls, ping pong and pickleball sets are available to hire from Reception. **A refundable cash deposit of \$20.00 is required to hire any of this equipment.**

SWIMMING POOL

Open from 8.30am to sunset but closed during the winter months. No glass or alcohol is to be taken into the pool area. **All children under the age of 12 must accompanied by a parent or guardian 18+ in and around the pool area.**

FIRES PITS & PUBLIC BBQS

Fires are only permitted inline with local fire guidelines (not during fire bans). They can only be lit in the fire pits provided. **Fires must be attended at all times and extinguished when complete.** Firewood and firelighters are available to purchase from Reception during opening hours. **Cleaning equipment is provided at all public BBQ areas.** Please be mindful of other guests when using these facilities. Safe and reusable non-stick hotplate liners are provided. Report any faults or empty gas bottles to Reception. **Always turn OFF the gas after use.**

LAUNDRY FACILITIES

Washing machines and dryers are located underneath the Function Centre. They are **Tap & Go** operated and **DO NOT** accept coins or cash. Hairdryers (when not installed in your villa) are also available to hire from Reception for a refundable charge of \$20.00.



Book direct & save!

02 4472 4392

batemansbaymarinaresort.com.au

E: info@bbresort.com.au

49 Beach Road, Batemans Bay NSW 2536